Krispcall Web Application
Production
v2.26.6
Date: May 22, 2025

Web General

- **Security Vulnerability Fixes**
    - [KS-16925](#) Stored HTML Injection with Phishing Risk via GraphQL Chat Message
    - [KS-16928](#) Insecure Direct Object Reference (IDOR) in Receipt & Invoice PDF Download
    - [KS-16929](#) IDOR Vulnerability Allows Unauthorized Deletion of Phone Numbers and Integrations in KrispCall
    - [KS-16930](#) IDOR in KrispCall Team Management Enables Unauthorized Team Deletion
    - [KS-16931](#) IDOR in KrispCall Tags Management Allows Unauthorized Deletion of Contact Tags
    - [KS-13890](#) Member chat>> Vulnerability found in chat input form

- **KYC Final Phase improvement and enhancements**
    - [KS-16868](#) Handle the low score from Fingerprint
    - [KS-16861](#) Allow Resubmission of KYC Documents for Basic KYC verification upon Rejection
    - [KS-16866](#) Support user should be able to Reject the user's Basic KYC Request if the verification criteria is not met
    - [KS-16943](#) A confirmation modal when changing KYC status, with an option to notify workspace users via email for Support User
    - [KS-16894](#) Support user should be able to manullay reject the Basic KYC.
    - [KS-16891](#) Support user should be able to mannualy change the status of Veriff when flagged by Fingerprint
    - [KS-16827](#) Compliance user should receive an email for each Selfie verification completion.
    - [KS-16922](#) When workspace is in the Selfie KYC Under Review status, Toast message saying "KYC verification with selfie is already initiated." should shown when "Verify with selfie" link is clicked from the conversation box.
    - [KS-16892](#) Support user should be able to manullay change the status of Basic KYC when flagged by Fingerprint
    - [KS-16829](#) User should be able to initiate selfie KYC verification if outbound SMS limit is crossed
    - [KS-16840](#) User should be able to initiate selfie KYC verification if fingerprint score is low
    - [KS-16867](#) User should be able to see "Verification Rejected" banner with

option to "Resubmit" and "Chat with Support" If the support user rejects the Basic KYC Request
- [KS-16786](#) Complaince user should have the details of the client who has shared documents for the Basic KYC verification
- [KS-16893](#) User should see Verify with Selfie for Bulk SMS, Power Dialer, 80% or 100% daily limit usage.
- [KS-16873](#) Support user should be able to see the documents sent by the user for Veriff Verification
- [KS-16983](#) Enhancements from Demo

- **Additional Enhancements**
    - [KS-16710](#) User should receive desktop push notifications for incoming calls so that the user doesn't miss calls when the browser is minimized or I have multiple tabs open.
    - [KS-16909](#) Support user should be able to verify phone number consistency between the Krispcall Application and the Twilio by workspace.
    - [KS-16906](#) Create an API to filter the Toll free number with Prefix
    - [KS-16912](#) Keep the transcript of the calls for only 15 days for new subaccount
    - [KS-16985](#) Update Phone Number Pricing of Malaysia Local Number to $6 (Currently $4)

- **Issue Fixes**
    - [KS-16989](#) Internal Server Error while bulk upload contact
    - [KS-16974](#) Issue while accepting member invitation
    - [KS-16917](#) 'Internal Server Error' while deleting number in a workspace which is suspended
    - [KS-16950](#) Prevent Support Users from Assigning Multiple Numbers with Different number_sid to a Single Workspace
    - [KS-16825](#) Same invitation link generated and sent to user while resending the invitation link
    - [KS-15995](#) Search Field Issues in Power Dialer Feature
    - [KS-16731](#) Dialer initiates Call to last dialed number even when placeholder appears empty after call completion
    - [KS-15318](#) Issue on Incoming Call Strategy (voicemail and dismiss call)
    - [KS-16984](#) Fallback rate deduction in incoming call for US local number
    - [KS-16858](#) Incoming Call Disconnects After First Ring
    - [KS-16768](#) Updated Default Card is not used for Payment retry during Grace Period
    - [KS-16456](#) Payment failed email triggered multiple times unexpectedly after each call and sms, if credit amount below than threshold amount and if payment failed