Hello Audience,  
A very warm welcome to all of you, and thank you for joining us today!

I’m Divyanka, a Channel Sales Executive here at **KrispCall**, and I’ll be your moderator for this session. We’re super excited to have you with us as we dive into a platform that’s transforming the way businesses communicate.

Today’s session is going to be a **live walkthrough of the KrispCall interface** — designed to give you a closer look at how our powerful, tech-driven solution simplifies business communication, enhances team collaboration, and supports seamless global connectivity.

Now, I won’t be taking you through this journey alone. I’m thrilled to introduce **Aasma**, our Sales Lead and one of the top minds here at KrispCall. She’ll be the one walking you through the platform — from smart number management to advanced call features and everything in between.  
  
**KrispCall Dashboard**

1. How can businesses use the dashboard to monitor team performance?

**Live Call Coaching** 2. Can managers listen and guide without the customer knowing?

**Advanced Filters for Number Buying** 3. What kind of filters are available when buying numbers?

**Multilevel IVR** 4. How easy is it to set up a multilevel IVR?

**Unified Call Box** 5. Does it include call recordings and notes in one place?

**Incoming Call Strategies**6. What are the advance settings for incoming calls

**Customer Support** 7. What kind of support does KrispCall offer post-deployment?  
 8. Is there dedicated onboarding assistance for teams?  
  
  
  
  
  
**Ending   
  
Thank you, Aasma, for that detailed walkthrough — and especially for highlighting our 24/7 chat support.**Customer experience is at the heart of everything we do. Whether it’s onboarding, resolving a query, or scaling your communication setup — we’re right there with you. And that’s what truly sets us apart in the market.

On behalf of the entire team, thank you all for joining us today! If you have any more questions, feel free to reach out — and we look forward to helping you take your business communication to the next level with KrispCall.