



**Payments (Visa/MasterCard) & account balances:**  
southeastwater.com.au or call 1300 659 658

**Account enquiries:**  
southeastwater.com.au/enquiries or call 131 851  
Mon-Fri 8am to 6pm

**Faults and emergencies (24/7):**  
live.southeastwater.com.au or call 132 812

**Interpreter service:**  
For all languages 9209 0130  
TTY users 133 677 (ask for 131 851)

REZA EBRAHIMI  
UNIT 8 12 ACLAND STREET  
ST KILDA VIC 3182

Account number:	37743822
Date due:	12 May 2025
Current charges	Total due
+ \$61.45	\$61.45

Last bill	Payments received	Balance
\$115.65	— \$115.65cr =	\$0.00

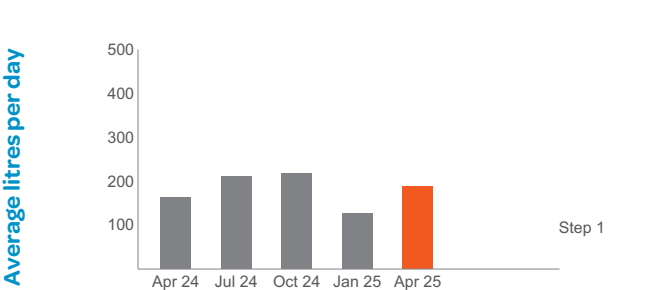
Your account breakdown

Issue date	23 April 2025
Property	Unit 8 12 Acland Street ST KILDA VIC 3182
Property reference	10A//03740/441
Last bill	\$115.65
Payment received	\$115.65cr
Balance brought forward	\$0.00
Our charges (no GST)	\$61.47
Total due	\$61.45

Your snapshot

Average daily water use	187 litres
Average daily cost	67c

Your water use



Previous bills

Number of people in a household	1	2	3	4	5
Average daily use (litres) per person	187	94	62	47	37
Meeting Target 150?	x	✓	✓	✓	✓

Payment options

**DD Direct debit**  
Set up payments at [southeastwater.com.au/paymybill](https://southeastwater.com.au/paymybill)

**BPAY® (Up to \$20,000)**  
Biller code: 24208 Ref: 1003 7743 8200 005

**Credit card**  
Pay by Visa or MasterCard at [southeastwater.com.au/paymybill](https://southeastwater.com.au/paymybill) or call 1300 659 658.

**eft EFT (Electronic Funds Transfer)**  
BSB: 033-874 Account number: 37743822  
Account name: South East Water Corporation

**Post Billpay**  
BillpayCode: 0361 Ref: 1003 7743 8200 005  
Call 131 816 Visit: [postbillpay.com.au](https://postbillpay.com.au)  
Or visit an Australia Post store.

**Centrepay**  
Go to [servicesaustralia.gov.au/centrepay](https://servicesaustralia.gov.au/centrepay) for more information.  
Reference number: 555 050 397J

Property ref: 10A//03740/441  
UNIT 8 12 ACLAND STREET  
ST KILDA VIC 3182



\*361 100377438200005

PN10A

Total due:	\$61.45
Account number:	37743822
Date paid:	
Receipt number:	

## Our charges

### Meter reading details

Date read: 22/04/2025

Meter Number	current read	previous read	consumption (kl)	Estimate or Actual read
SAHA021988	198	181	17	A

One kilolitre (kl) equals 1,000 litres.

Approximate date for next meter reading is 22 July 2025.

### Water usage (water and sewage)

For period 21/01/25 to 22/04/25 (91 days)

Step 1 17 kl @ \$3.6156 per kl = **\$61.47**

**Total usage charges** **\$61.47**

Steps are calculated on a daily average up to 440 litres

## Our charges explained

Our charges cover the costs involved with delivering clean, safe water and safely removing and treating sewage for 1.8 million Melburnians. For more details, see [southeastwater.com.au/charges2024](https://southeastwater.com.au/charges2024)

### Additional information

#### Payment assistance

We have a range of payment solutions to help manage your bill. From payment plans to government assistance or more time to pay, find a solution to suit you at [southeastwater.com.au/paymentsupport](https://southeastwater.com.au/paymentsupport)

#### Are you eligible for a bill discount?

If you hold a Centrelink Pensioner Concession or Health Care card or a Department of Veterans' Affairs Pensioner concession or Gold card (except those marked dependant) you could be eligible for a bill discount. Register your card at [mysoutheastwater.com.au](https://mysoutheastwater.com.au). Note: Commonwealth Seniors Health or Victorian Seniors cards are not eligible.

#### Our customer charter

We have a customer charter, which outlines your rights and responsibilities as a customer of South East Water. View the charter at [southeastwater.com.au/customer-charter](https://southeastwater.com.au/customer-charter). For a printed copy of the Charter, email [support@sew.com.au](mailto:support@sew.com.au) and we will send out a copy.

## Say goodbye to missed notifications

Update your mobile and email to be notified about water interruptions.

Go to [mySouthEastWater.com.au](https://mySouthEastWater.com.au)



**South East Water Corporation**  
ABN 89 066 902 547  
101 Wells Street Frankston VIC 3199  
PO Box 2268 Seaford VIC 3198 Australia

## Say goodbye to missed alerts



When you change a mobile number or email address, letting your utilities know isn't usually on top of the to-do list.

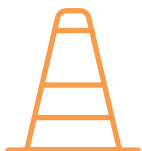
Check if your details are up to date so we can quickly let you know about important works, like:



Potential  
water supply  
interruptions



Weather and  
power outage  
interruptions



Nearby works



Account updates  
or changes

It's a little thing but it can have a big impact on how quickly we're able to alert you. It's easy to check what details you have on your account.

**Sign in or register at**

[mySouthEastWater.com.au](https://mySouthEastWater.com.au)

(you'll need your account number handy to register) or scan the QR code.

Or you can chat with our friendly team on 13 18 51.



