

Customer Letter of Authority (CLOA)

for the porting of numbers from one provider to another



Current Retailer		New Retailer	
Name	SKYPE	Name	Twilio INC
Address:	Skype Communications S.à.r.l. 23-29 Rives de Clausen, L-2165, Luxembourg	Address:	25-28 North Wall Quay, Dublin 1, Dublin, D01h104, Ireland
Contact Email	https://support.microsoft.com/contactus	Contact Email	porting@twilio.com

Site address to register against numbers		Numbers to be Ported (Geo & non-Geo)
(Use Continuation sheets for additional numbers and/or sites)		
Building Name / Number	CEME Innovation Centre	+44 3333 034769.
Street Name	Marsh Way	
Town/City	Rainham Greater London	
County	United Kingdom.	
Post Code	RM13 8EU	
MBN-Main Billing number-If known (Geo only)		Example: 020 7123 0000

Customer's Company Details (as shown on most recent bill from current provider)	
Company Name	Hellowork Consultants
Billing Address	CEME Innovation Centre
Town/City	Rainham Greater London
County	United Kingdom.
Post Code	RM13 8EU
Company Registration No.	15737473
Billing Account No. (Non-Geo only)	99998489999994

Fao my current provider: - This CLOA is to notify you that I (representing the customer shown below) have taken the decision to move my Telephony services to a new Provider and require the numbers associated with those services to be ported across to my chosen new Provider (stated above).

My new Provider is authorised to act on my behalf in this matter & you have my authority to disclose to my new Provider (at their request) any other service or site-specific details they might need to allow this port to proceed (e.g. Site/Billing address post code, DDI number range, Main Billing Number (MBN), etc.).

I recognise that it is my responsibility to arrange the cessation of, or changes to, any other services provided by my current Provider.

Requester's Details			
Signed	Anandu.shaji		
Print Name	Anandu.s	Job title	Office Admin IT
Date (DD/MM/YYYY)	15-07-2025	Email	Anandu.s@helloworkconsultants.com
Validity	This CLOA is valid for 6 months from the above date		
Page Number	1	OF	2

I further acknowledge that I read and understand the porting instructions set forth at
<https://support.twilio.com/hc/en-us/articles/115000781088>
 and agree to fully comply with them in connection with my porting request.

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Additional Sites and/or Numbers to be Ported (continuation sheet)	
Site Address(es)	Numbers to be Ported (Geo & non-Geo)
Skype Skype Communications S.à.r.l. 23-29 Rives de Clausen, L-2165, Luxembourg	+44 3333 034769

Customer Company Name	Hellowork Consultants
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Requester's Details			
Signed	Anandu.shaji		
Print Name	Anandu.s	Job title	Office Admin IT
Date (DD/MM/YYYY)	15-07-2025	Email	Anandu.s@helloworkconsultants.com
Validity	This CLoA is valid for 6 months from the above date		
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