



My Home Electricity Account

Ergon Energy Queensland Pty Ltd ABN 11 121 177 802 Tax Invoice No. A-9144A927-004

SPENCER BRYDE
115 ELEVENTH AVE
RAILWAY ESTATE QLD 4810

MY ACCOUNT DETAILS

Account number: **A-9144A927**
For supply at:
19 115 ELEVENTH AVE
RAILWAY ESTATE QLD 4810

National Metering
Identifier (NMI): 30513514716
Bill issue date: 27 SEP 2024

HOW MUCH DO I OWE?

Total due this bill
\$0.00

NEED HELP?



Enquiries and complaints

Ergon Energy Retail
13 10 46 or
ergon.com.au/contact

Energy and Water Ombudsman Qld

1800 662 837

Faults enquiries

Ergon Energy Network
13 22 96

Life-threatening emergencies

Triple Zero (000) or
Ergon Energy Network
13 16 70

**The Queensland
Government is
providing a cost of
living rebate to your
household, funded by
coal royalties.**

Households in regional
Queensland pay around **20%**
less on average than the cost
of electricity supply, thanks
to the Queensland
Government's regional
subsidy.

Find out more at ergon.com.au/residential



Compare plans from other retailers at Energy Made Easy www.energymadeeasy.gov.au

HOW TO PAY YOUR BILL



PAY ON OUR WEBSITE
Online at ergon.com.au/paybpoint
Biller Code: 415067
Ref: 69107998678



PAY BY BPAY
Biller Code: 415067
Ref: 691 079 986 78

Mobile & Internet Banking - BPAY®
Make this payment from your preferred bank account
* Registered to BPAY Pty Ltd ABN 69 079 137 518



PAY IN PERSON
At any Post Office



PAY BY PHONE
Call 1300 577 300
Ref: 69107998678



**Post
Billpay**

Biller Code: 0468
Ref: 4623 1021



PAY BY DIRECT DEBIT
Call 13 10 46



PAY BY MAIL
Cheque or money order payable to:
Ergon Energy Retail
PO Box 959, Parramatta NSW 2124
Cut this section off and post with
payment

Pay online at auspost.com.au/postbillpay
Pay by phone 13 18 16



*468 462310218

\$0.00

EFT

PAY BY EFT
Call 13 10 46 to organise

<0000000000>

<065328>

<000069107998678>

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MY METER READING AND ACCESS

This premises has a **basic meter**.
This bill is **based on actual meter readings** obtained.

MY PLAN SUMMARY

Tariff 11 - Residential Flat Rate (General Domestic)
Tariff 33 - Controlled Supply (Economy)
Solar Exports - Solar feed-in for Regional Queensland

UNDERSTAND MY BILL

1 BALANCE PRIOR TO THIS BILL

Previous amount	\$383.50
Payments	\$0.00
Balance brought forward	\$383.50

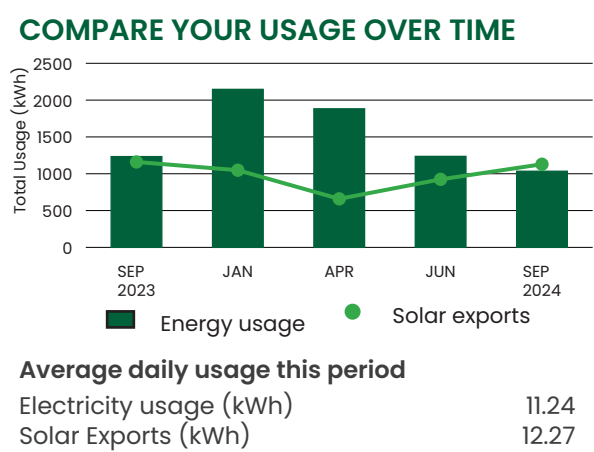
2 NEW CHARGES

Tariff Component	Start Read	End Read	Quantity (KW/kWh)	Days	Rate (GST Excl)	Total (GST Excl)	GST	Amount (GST Inc)
Tariff 11 - Residential Flat Rate (General Domestic) (25/06/24 - 01/07/24)								
All usage	23244	23263	19.76	6	\$0.30227	\$5.97	\$0.60	\$6.57
All usage	5765	5768	3.59	6	\$0.30227	\$1.09	\$0.11	\$1.20
All usage	31843	31867	24.07	6	\$0.30227	\$7.28	\$0.73	\$8.01
Service Fee				6	\$1.09521	\$6.57	\$0.66	\$7.23
Tariff 33 - Controlled Supply (Economy) (25/06/24 - 01/07/24)								
All Usage	18012	18032	20.02	6	\$0.2051	\$4.11	\$0.41	\$4.52
Service Fee				6	\$0.03385	\$0.20	\$0.02	\$0.22
Tariff 11 - Residential Flat Rate (General Domestic) (01/07/24 - 25/09/24)								
All usage	23263	23547	283.24	86	\$0.30972	\$87.73	\$8.77	\$96.50
All usage	5768	5820	51.41	86	\$0.30972	\$15.92	\$1.59	\$17.51
All usage	31867	32212	344.93	86	\$0.30972	\$106.83	\$10.68	\$117.51
Service Fee				86	\$1.24243	\$106.85	\$10.69	\$117.54
Tariff 33 - Controlled Supply (Economy) (01/07/24 - 25/09/24)								
All Usage	18032	18319	286.98	86	\$0.19185	\$55.06	\$5.51	\$60.57
Service Fee				86	\$0.03372	\$2.90	\$0.29	\$3.19
					SUB-TOTAL	\$400.51	\$40.06	\$440.57
Other Charges								
Metering service charge						\$0.28	\$0.03	\$0.31
Metering service charge						\$4.17	\$0.42	\$4.59
					SUB-TOTAL	\$4.45	\$0.45	\$4.90

3 NEW CREDITS

Tariff Component	Start Read	End Read	Quantity (KW/kWh)	Days	Rate (GST Excl)	Total (GST Excl)	GST	Amount (GST Inc)
Solar Exports – Solar feed-in for Regional Queensland (25/06/24 – 01/07/24)								
Solar Export	54224	54297	73.63	6	-\$0.13441	\$9.90 CR		\$9.90 CR
Solar Exports – Solar feed-in for Regional Queensland (01/07/24 – 25/09/24)								

3 NEW CREDITS								
Tariff Component	Start Read	End Read	Quantity (KW/kWh)	Days	Rate (GST Excl)	Total (GST Excl)	GST	Amount (GST Inc)
Solar Export	54297	55353	1055.37	86	-\$0.12377	\$130.62 CR		\$130.62 CR
					SUB-TOTAL	\$140.52 CR		\$140.52 CR
Other Credits								
Queensland Government Cost of Living Rebate						\$1,000.00 CR	\$0.00	\$1,000.00 CR
Australian Government Energy Bill Relief						\$75.00 CR	\$0.00	\$75.00 CR
					SUB-TOTAL	\$1,075.00 CR		\$1,075.00 CR



BILL SUMMARY		25/06/24 - 25/09/24
1	Balance prior to this bill	\$383.50
2	New Charges	
	Electricity Charges	\$440.57
	Other Charges	\$4.90
3	New Credits	
	Solar credits	\$140.52 CR
	Rebates and Other Credits	\$1,075.00 CR
TOTAL AMOUNT DUE		\$386.55 CR

CONTACT INFORMATION

Additional Assistance

Ergon Energy Retail offer hardship programs, Government rebates, access to financial assistance and drought relief for eligible customers. For more information, visit ergon.com.au/supportprograms

Having difficulty paying?

Contact us to request a payment plan or extension.
Call **13 10 46**

Interpreter Service 1300 607 555

翻譯服務

口译员服务

خدمات ترجمه شفاهی
خدمات الترجمة الشفهية

Dịch vụ Thông dịch

Serivisi y'Isemura

Huduma ya Ukalimani

Service d'interprétation au



National relay service

TTY/voice calls 13 36 77 and Speak & Listen 1300 555 727

BILL MESSAGES

Next Meter Read Date (Approx) 30 DEC 2024

Security Deposit Held N/A

Moving Premises? Contact us to arrange a final reading and/or a new application before you move. You are responsible for this account and electricity used until a final meter reading is obtained.

The balance of your bill will be paid by Direct Debit on 18/10/24.

Important: From 1 July 2024, the notified tariffs for Queensland customers changed. Bills issued after 30 June 2024 will be calculated on a pro rata basis. For details on tariff rate changes visit ergon.com.au



ERGON ENERGY RETAIL

acknowledges the Traditional Custodians of the land on which we live and work, and recognise their continuing connection to land waters and community. We pay respect to Elders past and present.



Households in regional Queensland pay around 20% less on average than the cost of electricity supply, thanks to the Queensland Government's regional subsidy.

Find out more at ergon.com.au/residential

ERGON ENERGY RETAIL
Part of Energy Queensland