

Hello Aasma,

Thank you for quick reply.

Please, check my comment below in yellow colour.

Waiting for your feedback.

Best Regards.

Luca.

**Da:** Aasma Thakur <aasma@krispcall.com>
**Inviato:** lunedì 26 maggio 2025 04:01
**A:** worldtrade@virgilio.it
**Oggetto:** Re: request of information - virtual mobile phone numbers with Italian dialling code

Hello Luca,

Thank you so much for showing interest in KrispCall.

I am Aasma an account executive and customer success at KrispCall. In response to your inquiry for Italy, we do have a mobile number (+39) that supports SMS. However, for calls, we offer local numbers that support both incoming and outgoing calls. LUCA: Well noted that your mobile phone numbers can send SMS. Nevertheless, I didn’t understand what you mean by “local numbers” for incoming calls. I would be grateful if you can clarify this point.

Would it possible to activate mobile phone numbers (+39 dialing code) that is able to receive in-coming phone call?

Regarding the OTP codes, we have tried it ourselves too and it has worked most of the times. However, sometimes the online service providers don't send OTP to virtual numbers. So, we can't really guarantee about receiving OTP codes. But, KrispCall itself won't block any kind of incoming messages. LUCA: I am sure if I have understood correctly what OTP is in connection with. However, please, kindly note that I don’t need virtual mobile phone numbers for receiving OTP from service providers. Rather, I need mobile phone numbers with +39 dialling code for developing online advertising posts.

Let me know if this work for you so that I can share you all the necessary information regarding it rates and document required.

Looking forward for your response.

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| **Aasma Thakur**  |
| Account Executive and Customer Success @  [KrispCall](https://s4.sendassets.io/s2/rp9tphwb)  |
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|                             KrispCall is a leading VoIP provider. |
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